



VANCOUVER CONDOMINIUM SERVICES LTD.

400 - 1281 W. GEORGIA STREET, VANCOUVER, B.C. V6E 3J7

COPY

February 7, 2008

MEMO TO: The Owners
Strata Plan LMS-2461

FROM: Edmond Wong

RE: Timeline for Repairs

Please know that all parties involved are extremely sympathetic to everyone involved in this matter and that everything is being done to get residents back in their homes as soon as possible. While we are sure that nothing will be fast enough to someone displaced by this incident, the contractors are going as fast as they can.

There has been information posted on a website that accuses Onside Restoration and the management company of intentionally dragging their feet. This is simply untrue and completely unfair. Both parties are working extremely hard to return residents to their homes as quickly and safely as possible.

This is a very complex project and coordination of various sub trades and professionals has been complicated. Everyone involved has been working as quickly as possible, but the work must be done carefully to ensure residents are not returned prematurely and to avoid creating further problems.

The insurance adjuster was able to move forward directly with Onside Restoration as the general contractor and this decision saved close to one month. Onside Restoration follows the direction of the professionals involved who, along with the City, dictate what and how repairs are done.

VCS and council are satisfied that Onside Restoration is giving proper attention and priority to the project.

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